



FOUNDATION IN MEDIATION SKILLS TRAINING



FIVE DAY ACCREDITED TRAINING COURSE

Location: Carlisle Business Centre, Bradford, BD8 8BD

When: week commencing the 28th of July 2025



BENEFITS OF MEDIATION

- Provides sustainable win-win solutions
- De-escalates conflict situations
- Reduces stress
- Timely and confidential
- Builds and improves relationships
- Produces positive outcomes
- Inexpensive approach to disagreement resolution

EXPERT TEAM

- Qualified Mediators
- Highly Qualified Training Team
- 16 Years Experience of delivering Training
- Membership of Professional Bodies
- Experienced Support Staff

WE'RE INVITING YOU TO ENROL ON OUR UNIQUE MEDIATION TRAINING FOCUSING ON LEARNER DEVELOPMENT. THIS COURSE WILL BE LIMITED TO 6 LEARNERS & TWO TRAINERS TO ENSURE A BESPOKE PACKAGE JUST FOR YOU.

**Special Price
£1,800
Per Learner**

VAT included

Programme Components

- * **Interpersonal Communication within the Mediation process:** be able to listen to mediation parties and build rapport in the mediation process, be able to use communication methods for the mediation process, be able to work constructively with a co-mediator.
- * **Initial meetings with mediation parties:** create a supportive, productive, and safe environment, manage initial meetings with parties.
- * **Facilitating mediation sessions between parties:** be able to act non-judgementally and neutrally in joint mediation sessions, empower the parties to resolve their substantive issues, act non-judgementally and neutrally in joint mediation sessions, managing difficult meetings, help produce win/win solutions.

About Us

Community Accord is a leading provider of mediation and mediation training in the UK. We work extensively within the neighbourhood, SEND, workplace and social care sectors.

We deliver a variety of mediation and conflict resolution trainings to a wide range of audiences, such as NHS trusts and charities. This featured course is a 5 day foundation in mediation skills, which places an emphasis on learning through a balance of theory, demonstrations and practical exercises. As a Skills and Education Group accredited course, which is also approved by the College of Mediators, our experienced trainers take the participants from the theory of mediation to the skills needed to bring parties to the table and facilitate a successful mediation joint session.



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Ms Patricia Heppenstall



www.communityaccord.com



The course was amazing and life changing for me because I now know what I want to do in the future. This was intense, detailed and at the same time life-changing course.

Every day I attended the course I felt I learnt something new and it was a challenge at the start due to the intensity but was a great course that challenged us as individuals and the examples given in the course were based around real life examples which was so interesting and I feel like a different person with so much energy and enthusiasm and want to progress further into the field of mediation.

I have attended lots of courses and I have to say the mediation course at Community Accord is by far the best and was tailored to suit my needs and expectations.

Thanks for delivering a truly amazing course and I'm amazed at what I have learnt throughout the course and I would recommend it to everyone who wants to go into the field of mediation...

I would like to say a big thank you to Patricia and Tarun at Community Accord for this positive experience and for putting up with me lol xx

‘Community Accord's training was invaluable. As a team we had been going through a challenging time under public sector restructuring. For the first time in months it brought us together as a team’.

‘Their staff were very approachable and personable, and the course had an excellent balance between theoretical learning and practice. The training has been of lasting benefit’

‘Excellent. It has been a great way of helping me develop confidence in my own ability’

‘I’ve been able to learn new skills as well as build on skills I already have’

‘This course has equipped me with the right tools. I feel more confident in approaching a mediation situation. I know the process and know how to use it’.

Excellent introduction to mediation skills training. The course had a good balance of theory and practice; it was challenging but we were able to practice and learn in a very supportive environment. The course has confirmed my interest in the field of mediation. Thank you, Patricia and Tarun, for making the course such a positive learning experience. One of the best courses I have undertaken.

Hi,

Thanks so much for this.

The course was excellent. We were a really small group which meant we got personalized teaching and highly tailored feedback in a friendly welcoming environment. The practical exercises were rigorous but ultimately great opportunities to learn. I would recommend it.

