

## About Community Accord:-

Community Accord is based in Bradford and was established in 2003.

We deliver mediation services and training programmes in different settings – working with neighbours, housing associations, local authorities, health services and in workplaces -across Yorkshire, the East Midlands, London and the South East.

Community Accord is run as a cooperative; we work together to make decisions on how the company is run.



To find out more about our mediation services and how they can help in your situation, please contact Community Accord on:

**Tel: 01274 223313**

or, email us at:

[info@communityaccord.com](mailto:info@communityaccord.com)

Our website is:

[www.communityaccord.com](http://www.communityaccord.com)

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## Neighbourhood Mediation Services



Are you having difficulties with a neighbour or someone in your community?  
Perhaps mediation can help.

People who live together in neighbourhoods or communities will sometimes disagree.....its natural.

It can lead to:

- Being frustrated or angry
- Feeling upset or hurt
- Being misunderstood

Are you avoiding dealing with these issues because you fear it will only make matters worse? Have you tried everything else without results?

Perhaps mediation can help.



## What are the benefits?

### ✚ Independent.

The mediator is independent from others involved in a dispute. They are there simply to provide the right environment for people to resolve their issues.

### ✚ Better solutions.

The agreements you reach are based on your ideas of what works for you. Decisions are in your hands.

### ✚ Timely.

A mediator will contact you within 5 working days.

### ✚ It de-escalates tensions.

..and makes it easier living next to a neighbour.

### ✚ You are in control.

Mediation is voluntary. A mediator will not tell you what to do.

### ✚ Confidential.

We will not tell anyone what you have said to us, unless you ask us to.

### ✚ Another option.

It simply offers a more informal way of resolving a dispute; there may be other more formal options you are also pursuing.

## What happens in Mediation?

A mediator will listen to your concerns and find out what is important to you. You will work with the mediator to determine the best course of action.

These conversations are confidential.

If you decide to go ahead, the mediator will schedule a joint meeting in a neutral location where everyone involved can work towards resolving the problems.

The mediator will help you come to an agreement that works for everyone.

